



HR - Resource Guide

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Agenda

- The problem
- Approach
- System overview
- Upcoming attractions
- Conclusion



The problem

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“We could try a larger monitor with an ergonomic glare filter...but you’re still going to get headaches if you keep banging your head against the screen.”



The challenge

Develop a website which tells employees anything and everything they need to know

about completing HR-transaction.



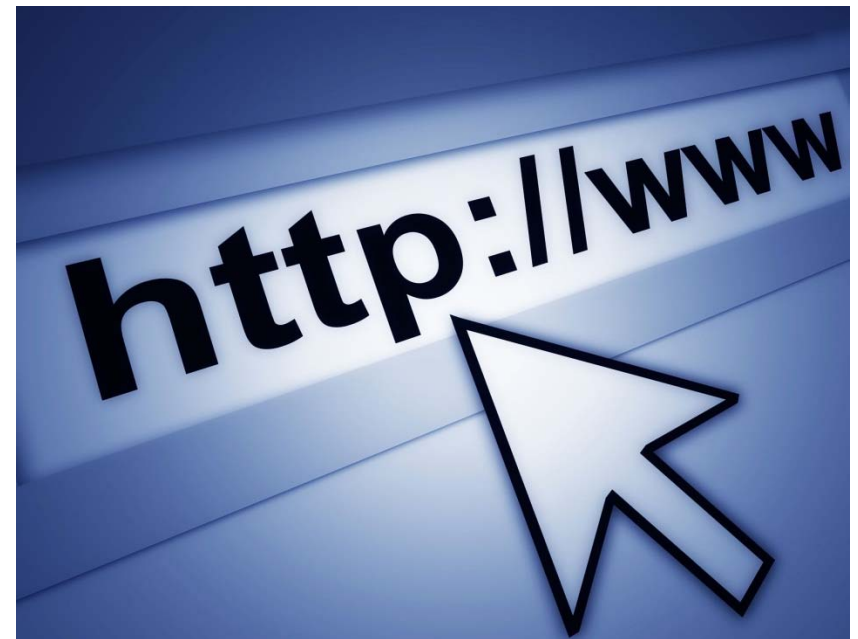


Easier said than done

- Information, information, information
 - Transactions
 - Search
- Different reporting structures
- Different conditions
- Lots of different documents
- Departments do things differently



Build it they will come





Solution

Accessible, easily searchable system, that covers all the different types and approvals of HR-related transactions, that people want to use.





Approach

- Team of experts
 - HR
 - Partners
 - Provost
 - Research
- Target audience





Approach

- Gather and analyze information
- New approach to transactions
- Conducted a pilot to gather feedback
 - Pilot – Summer of 2011
 - Implementation – Fall of 2011



Results

<https://hrapps.hr.vt.edu/resourceguide>



Verdict still out

- Problem
 - Getting people to use the site
 - Don't know about site
 - Already know it





We're not done

- Making updates on a regular basis
- Adding additional areas/help material
- Area dedicated to HR Partners
- Electronic workflows



Questions





Thank you!

Complete survey

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